# 9<sup>th</sup> September 2010

We again update you on the current state of our freight, warehousing and International businesses affected by the Christchurch earthquakes.

### 1. Freight

As advised our freight operations in Christchurch are operating. Freight is being received and processed for delivery and outbound connections are working as normal.

### **Road Freight**

Roads into and out of Christchurch are open. We continue to operate limited amounts of road transport inter island to cope with urgent consignments necessary for the relief effort.

#### Rail

Rail connections are now fully operational. There are large backlogs of freight due to the extended closure of the track north of Christchurch. However extra inter island ferry sailings are clearing this. Some weather related issues have added to delays however we expect all freight in transit should be processed by Monday 13<sup>th</sup> September and normal transit from that date.

#### Sea

Lyttleton Port is open and operating.

#### Points to note

A) Many Christchurch businesses are struggling to open their doors for receipt of goods. Significant amounts of freight remain in our depots awaiting clearance to deliver.

It would be helpful if you could ensure that your customers are able to accept their freight before you despatch it.

- B) Large waves of freight are descending on Christchurch as linehaul options get back to normal. Bottlenecks will occur and along with delivery uncertainty we ask for your patience. We can assure you that all that can be done to give you great service, is being done.
- C) Finally please note that central Christchurch remains closed and under a state of emergency.
- D) For further information please do not hesitate to call your usual Mainfreight contact or you can reach me on 027 487 4808.

# 2. Warehousing

Our Christchurch warehousing operations are closed. The enormous task of clearing collapsed racking and assessing large stock losses is well underway. We are unable to receive inward consignments or despatch product at present. Our warehousing customers are being communicated with directly as the situation changes.

# 3. International

Our International offices in Christchurch are open and fully operational. Airports and ports are operating normally.

Lastly, we cannot close without mentioning the incredible resourcefulness and energy of the people of Canterbury and particularly our Mainfreight team. In the face of many instances of personal tragedy, distressed children and very little sleep, this team is bravely facing each day ensuring we are doing our part in repairing and rebuilding their city, truly special people.

Kind regards

Mal Newman.

Mark Newman New Zealand Forwarding Manager